VNS Health Home Care Receives a 2022 4.5-Star Quality Rating from CMS

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The Centers for Medicare and Medicaid Services (CMS) has awarded VNS Health Home Care—the part of the organization that provides certified home health care services—a Quality of Patient Care rating of 4.5 Stars (out of 5 Stars). The rating, announced by CMS in its April 2022 quarterly update, improves on VNS Health Home Care's strong 4-Star quality score in the preceding quarter.

"CMS's Quality of Patient Care ratings are based directly on patient outcomes," explains Jennifer Brullo, Senior Vice President, VNS Health Home Care. "Our 4.5-Star score from CMS is evidence of the consistently outstanding care we're providing to our patients, and the positive impact that care is having on their overall health and well-being."

"We take an organization-wide approach on patient care, and the steady rise in our home care quality scores shows the effectiveness of this strategy," notes Dan Savitt, President and CEO of VNS Health. "This excellent 4.5-Star rating reflects both the skill and commitment of our frontline home care workers, and the great wrap-around support they are receiving from the rest of our organization, including our Quality, Education, Business Intelligence and Analytics, and IT groups."

"As pleased as we are with this showing, we're highly focused on continued quality improvement going forward," adds Andria Castellanos, Executive Vice President and Chief of Provider Services. "Our new VNS Health name and branding will only strengthen our connection to our patients, clients and members, and it's also going to facilitate our internal

collaborations. We’re very excited about our future as one VNS Health!”

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